Craig Hamill

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Schedule time to Connect

I am an innovation-minded technology leader who blends vision, passion, security-first engineering, and an obsession for customer service to turn complexity into scalable platforms.

Visionary, security-first technologist and calm change agent who turns complexity into secure, scalable platforms. Deep IT and supply-chain fluency; cloud/HPC/digital twin expert across Azure, AWS, and GCP. ITIL operator integrating observability with DevOps and SecOps and automating with Terraform/IaC. Portfolio leader tying roadmaps, ROI, and KPIs/OKRs to outcomes. Master vendor/contract negotiator who drives adoption and Voice of the Customer (VoC) across organizations, labs, manufacturing, higher ed, and nonprofits.

Specialties

• **Transformational:** Enterprise modernization across cloud, data, and cybersecurity; ITIL/ITSM and PMO; research computing and enterprise tech (HPC, digital twins and threads, LIMS and ELN, knowledge management); vendor strategy and negotiations; team leadership and coaching; business intelligence and analytics; metrics discipline (KPIs/OKRs, dashboards, ROI).

• **Value:** Turns complexity into secure, scalable platforms; translates among executives, researchers, and engineers to speed adoption; scales pilots into governed, cost-efficient enterprise services; builds capability, culture, and value-rich partnerships.

• **Accomplishments:** Delivered a zero-downtime IT separation for 500+ employees; expanded HPC capacity ~200% and cut time-to-science from weeks to hours; negotiated contracts driving ~$125K in savings; led Lab of the Future initiative; modernized cloud and on-prem HPC; instituted ITIL service delivery and CMDB accuracy; uplifted SecOps with Microsoft Sentinel and Splunk; consolidated platforms and contracts; launched cross-functional governance and KPI dashboards; recognized contributor to WEF initiatives; member of Forbes Technology Council and Gartner executive communities.

Target Positions	*Target Industries*	*Past Employment*
• VP/Senior Director, Technology • Director of Information Technology • Director, Enterprise Architecture • Director, IT Business Solutions • Director, Platform Engineering • Director, Technology Strategy	• Healthcare, Life Sciences, and Medtech • Professional and Business Service Consulting • Renewable Energy • Research Institutes, National Labs • Smart Manufacturing • Cloud/SaaS and Services • Universities and Academic Centers (Research IT, CoEs)	• UL Research Institutes, Evanston, IL • University of Chicago - Pritzker School of Molecular Engineering, Chicago, IL • Redwood Logistics, Chicago, IL

Target Contacts

• Vice Presidents
• CTOs, CISOs, CPOs, CIOs
• Directors
• Recruiters and Headhunters
• Consultants/Consulting Partners
• Department Heads
• Existing Network

Target Companies

• AbbVie	• Hyatt Hotels
• Allstate	• Kraft Heinz
• Baxter	• McDonald's
• Capital One	• Microsoft
• Exelon	• Morningstar
• Flexera	• Motorola Solutions
• Gallagher	• RSM
• GE HealthCare	• SRAM
• Google	• United Airlines
• Grainger	• Zebra Technologies